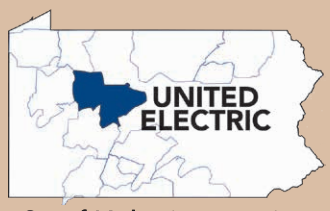
United Electric Cooperative, Inc.

A Touchstone Energy® Cooperative



One of 14 electric cooperatives serving Pennsylvania and New Jersey

UNITED ELECTRIC COOPERATIVE, INC.
P.O. Box 688
DuBois, PA 15801-0688
Customer Service: 888-581-8969
www.unitedpa.com
Outage: 800-262-8959
Office Hours: M - F 8 a.m. - 4:30 p.m.

BOARD OF DIRECTORS

Chairman
Stephen A. Marshall, District 5
1030 Donahue Road
Luthersburg, PA 15848
814-583-7320

Vice Chairman
Timothy D. Burkett, District 6
5059 Hamilton Markton Road
Punxsutawney, PA 15767
814-592-5190

Secretary/Treasurer
Eileen Pisaneschi, District 2
1964 River Hill Road
Frenchville, PA 16836
814-263-4491

DIRECTORS

Terry L. Rapp, District 1
609 Pinoak Road
Mayport, PA 16240
814-229-8627

Richard P. Owens, District 7
4044 Gillingham Road
Frenchville, PA 16836
814-592-2825

Richard Petrosky, District 3
P.O. Box 612
DuBois, PA 15801
814-371-8672

David W. Walker, District 4
631 Olanta Road
Olanta, PA 16863
814-236-3321

President & CEO
Len Hawkins

COO, HR Manager & Consumer Advocate
Lauren Gustafson, Ext. 8501

Guest Column

Contact Us: We Can Help!



KELSEY ANTHONY

AT UNITED ELECTRIC COOPERATIVE, we are constantly striving to improve our processes so we can make our cooperative better for our members. By making sure we have your most accurate and complete contact information, we can continue to provide the high level of service you expect and deserve.

This information is important because we can only discuss the account with the member(s) listed on it. We sometimes must verify names, phone numbers and additional personal information. When more than one adult lives in a residence, it's often assumed they are also listed on the account, but that's not always the case. Full and accurate contact information is especially important for discussions about past-due amounts, fees and payment assistance.

As we move into winter, some members may be unable to keep up with their utility account balances. If you need assistance paying your heating bills, there are many agencies and programs in our area that offer financial assistance to alleviate some of the burden. They include:

- **LIHEAP (Low Income Home Energy Assistance Program):** The 2026-2027 season begins Nov. 2, and will run through April 23, 2027. Members can apply online at dhs.pa.gov/COMPASS or by paper application, which is available at your county assistance office (see list below). Those who meet the eligibility guidelines can receive cash grants or, in heating emergencies, crisis grants.
- **United Electric's Members United Program:** This program provides assistance up to $500 and is funded through the cooperative's Round-Up Program. Please contact our Member Services Department at 888-581-8969 to learn more about eligibility and program guidelines. If you would like to support to our Round-Up Program, please fill out the form below and return it to the co-op office at P.O. Box 688, DuBois, PA 15801.

Program caseworkers will call United Electric to verify and retrieve member information, which is why providing your current contact information is important. Please call our Member Services Department during regular business hours for more details on these programs and to verify your current contact information.

KELSEY ANTHONY
MEMBER SERVICES SUPERVISOR

Members United Round-Up Program

Yes, I would like to help members through the Members United Round-Up Program. Please round up my bill to the nearest dollar amount.

Name on Account: _____

Account Number: _____

Signature: _____

COUNTY ASSISTANCE OFFICES PHONE LISTING

Cambria County: 877-315-0389
Cameron County: 877-855-1824
Clarion County: 800-253-3488
Clearfield County: 800-521-9218
Elk County: 800-847-0257
Forrest County: 800-876-0645
Jefferson County: 800-242-8214
McKean County: 800-822-1108
Potter County: 800-446-9896
Warren County: 800-403-4043

Rustic Views

Always Work to Do

GLENN SCHUCKERS

THIS IS ONE OF THE months I call a "tweener," because it is often a time between two other seasons. Most often it falls between fall and winter, but sometimes November is the last month of fall and other years, it is the first month of winter. All I can say is that in a few weeks, we will know what kind of month it was.

One thing is certain, though: There will always be work to do. Whether we bask in the warmth of a summer-like fall day or shiver in an early morning snowfall, farmers and gardeners will always have jobs that need to get done. Whether they are in fields or gardens, regardless of what nature is doing, there are always jobs to do.

If October has been dry and seasonal, those of us with gardens will need to clean them out and get them ready for winter. When I had a garden of a few acres, I always tried to mow and plow the land before winter. Not only did it look better but the mowed vegetation was also ready for the next step, which was to plow it under. It also made it easier to spread a layer of straw or mulch for the winter.

For smaller square-foot gardens, there will not be any plowing, but it will be a good time to turn the ground over and bury the vegetation, so it has a chance to rot and provide some nutrition for the next year. No matter what the value is, it will look a lot better with soil there for the winter, instead of dead stalks from the previous season.

Depending on the weather

Whether the gardens look nice depends, as it always does with outdoor work, on the weather. I know what my intentions are but as both Mom and Dad always reminded me, "The road to hell is paved with good intentions." I INTEND to get the garden ready for next spring and no matter what the weather is, I should be ready to get the jobs done.

Being ready to do the jobs and getting them done are two different things. Unlike May and June, when there is a deadline for getting things done, November is a time when too many jobs can be put off until "tomorrow." Seeds that are not planted on time will not produce plants that yield a crop so there is no putting off the planting. Pruning that needs to be done can be a day or two or three later.

Speaking of pruning, November is not a good time to prune fruit trees. Pruning stimulates growth, Doc Ritter from Penn State University explained, and with that stimulation and a few warm days, fruit trees might start to produce new growth. So, much as we may deny it, there will be cold days after November and that new growth will be killed.

Giving thanks

November is the perfect time for procrastination and remembering that the one constant this month is my favorite holiday: Thanksgiving. I like Thanksgiving because it does not require any serious thoughts about gift-giving, which always brings frustration.

Because I missed out on the "decoration gene" in our family, this task is best left to my wife, who has the knack that I don't. I hang a fall welcome sign on the front door and maybe a "Happy Thanksgiving" flag on the stake near the sidewalk, but that is the extent of my decorating ability. Like so many things that should be left to those who do them well, l leave decorating the house to her. My job is to get the decorations out of storage and make them available to her.

I also like Thanksgiving because we know the reason for our celebration. And Thanksgiving is not hard to understand, nor is it limited to one part of our society. Whether someone is liberal, conservative, progressive, or happy with the status quo, or young or "experienced," I think everyone understands the concept of giving thanks.



MY CONTRIBUTION: This is my contribution to our Thanksgiving decorations. The rest are done by the expert, my wife.

After all, Thanksgiving originated in the middle of the "War Between the States," as it is sometimes called. Others refer to it as the Civil War. If we could find a reason to stop and give thanks during a period of strife and loss, we can stop now for a day to say thanks for all our blessings.

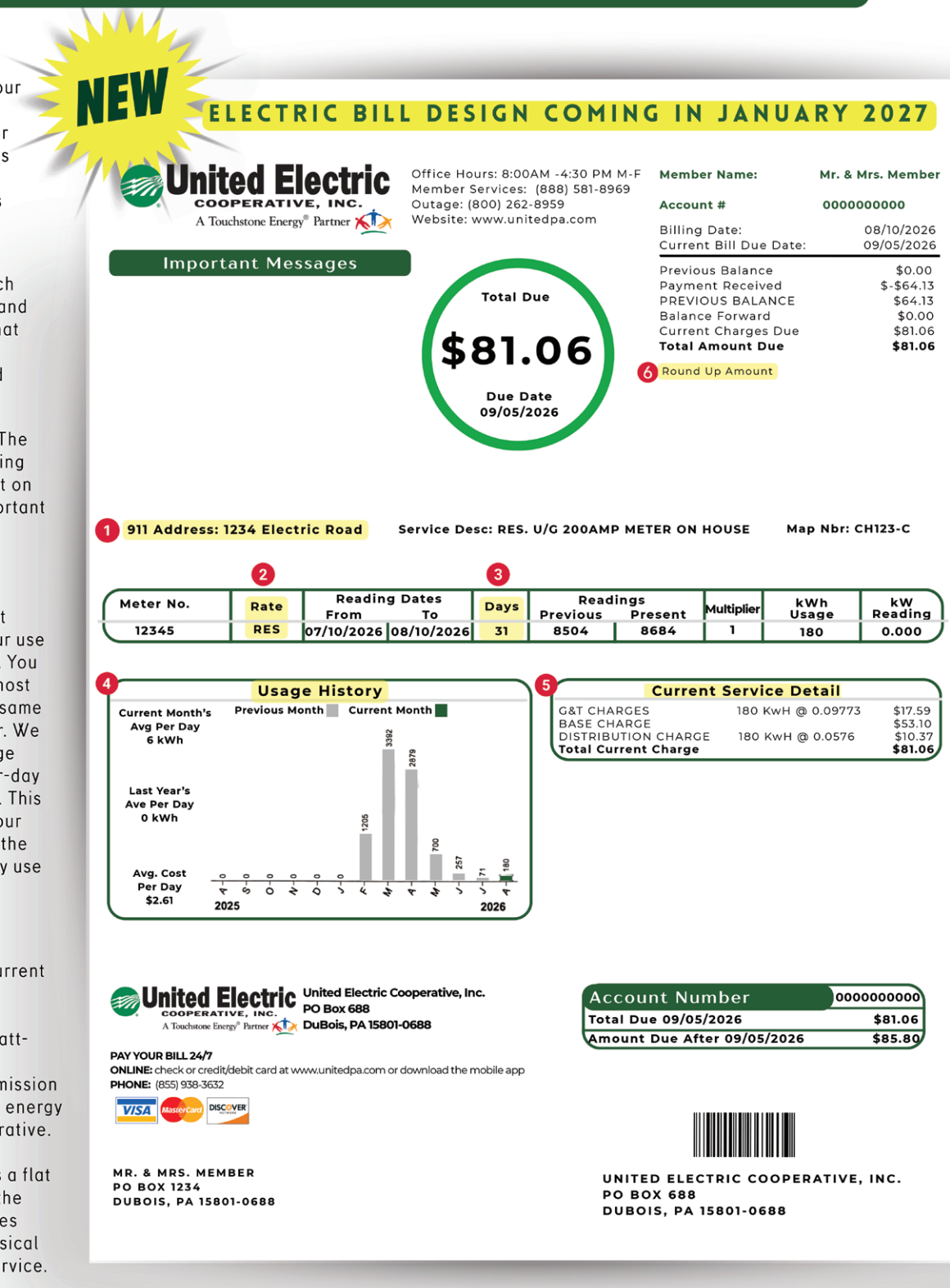
Although a spring freeze ruined a harvest of fruit on our trees, the trees remain and have grown. The garden is not as large as it used to be, but our square-foot gardens have provided us with many meals of fresh green beans (a "mess" of beans, as my Aunt Alta used to call them) as well as enough tomatoes for weeks of sandwiches, a good supply of onions, and winter squash.

I, indeed, have a lot to be thankful for. When I hear a plane fly overhead, I don't have to run for cover, so the first thing I have to be thankful for is that I have a day to be thankful.

During this month of inconsistencies, gratitude is the one thing that is constant, and I hope that being thankful will remain the "North Star" of how I see the world.

Happy Thanksgiving.

UNDERSTANDING YOUR NEW UEC BILL



1. **911 Address** - This is the physical address where your meter is located. When discussing your account or reporting an outage, this is the address we will use. It may also be referred to as your "Service Address"

2. **Rate Class** - We have different rate classes, such as residential, seasonal, and general, among others, that are based on electricity demand, system load, and necessary infrastructure.

3. **Days in Billing Period** - The number of days in the billing period has a direct impact on your total bill, so it's important to take note of this when comparing your bill to a previous cycle.

4. **Usage History** - This chart allows you to visualize your use during the past 13 months. You can easily compare your most recent month's use to the same month in the previous year. We also calculate your average kWh-per-day and cost-per-day for the most recent month. This is helpful to compare to your previous bill to determine the actual change in your daily use from the prior month.

5. **Current Service Detail** - The breakdown of your current billing charges.

   - **G&T Charges** - Kilowatt-hour charges for the production and transmission of electricity from the energy supplier to the cooperative.

   - **Base Charge** - This is a flat monthly fee to cover the equipment and services necessary for the physical delivery of electric service.

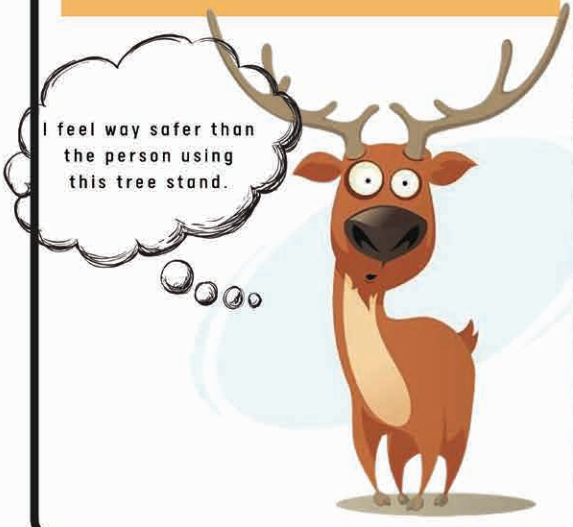
   - **Distribution Charge** - The cost, per kilowatt-hour, to deliver electricity from the cooperative to a member's home or business. For residential accounts, the first 1,000 kWh is billed at $0.0576. This charge includes not only the cost of electricity but also the cost of the system's infrastructure. To account for the higher capacity equipment needed for the additional demand on the system, any usage beyond 1,000 kWh is billed at $0.0516. This rate encourages conservation and lessens the financial burden on low- and fixed-income members.

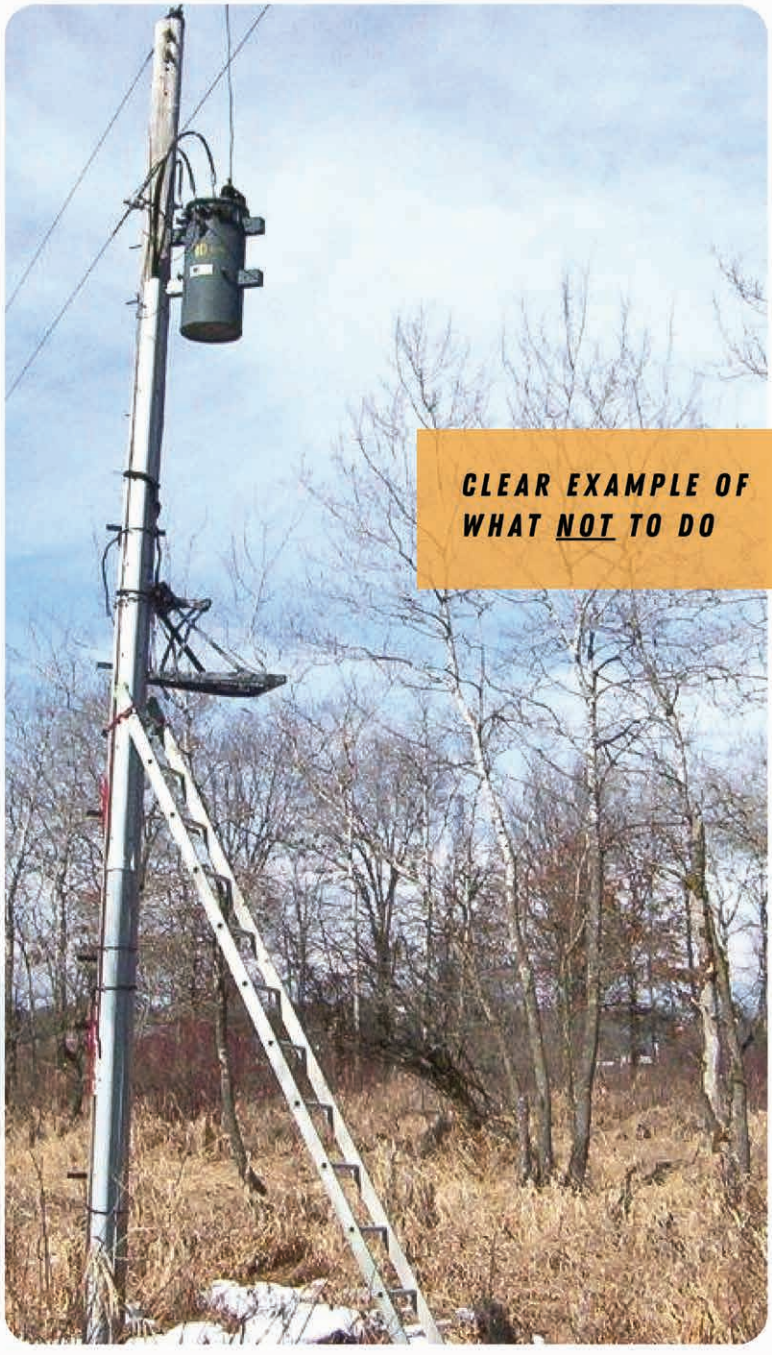
6. **Round-Up Amount** - If you participate in our Round-Up Program, your bill is rounded up to the next whole dollar amount and donated to Members United. Your monthly contribution will never exceed 99 cents. Members in need are encouraged to apply by calling Member Services at 814-371-8570. If you don't have Round-Up on your bill and would like to be a part of the program, sign up through SmartHub or call Member Services at 814-371-8570 to join. Your pennies help change lives of those in need.

ELECTRICAL SAFETY TIPS FOR HUNTERS

WE ENCOURAGE ALL MEMBERS TO BE AWARE OF ELECTRICAL EQUIPMENT WHILE HUNTING. KEEP THESE SAFETY TIPS IN MIND AS YOU ENJOY THE GREAT OUTDOORS.

- KEEP CLEAR OF ELECTRICAL EQUIPMENT
- DO NOT SHOOT AT OR NEAR POWER LINES OR INSULATORS
- KNOW WHERE POWER LINES AND EQUIPMENT ARE LOCATED
- BE VIGILANT IN WOODED AREAS WHERE POWER LINES MAY NOT BE AS VISIBLE
- NEVER PLACE DEER STANDS ON UTILITY POLES
- NEVER PLACE DECOYS ON POWER LINES OR OTHER UTILITY EQUIPMENT





CLEAR EXAMPLE OF WHAT <u>NOT</u> TO DO